Bitcoin Suisse

Bitcoin Suisse is the Swiss crypto-native pioneer and trusted gateway to crypto asset investing. As the leading crypto service provider in Switzerland, we operate across the most relevant crypto exchanges and provide brokerage, custody, staking and other crypto-related services at the forefront of technical innovation. We are as dedicated to our clients as we are passionate about cryptocurrencies and the underlying blockchain technology. We make things happen and have helped to shape the crypto and blockchain ecosystem in Switzerland as a driving force in the development of the 'Crypto Valley'. Bitcoin Suisse is headquartered in Zug with offices in Copenhagen, Vaduz and Bratislava and targets (ultra-) high-net-worth private individuals and institutional clients.

Product Owner / Custody Specialist

You will have the following responsibilities

Product Ownership & Delivery:

- Take the lead in developing new product features and contribute to the overall custody product vision and roadmap
- Act as the SME in digital asset custody and the intersection towards trading, staking, and DeFi services
- Gather and translate business requirements into user stories, acceptance criteria, and detailed specifications to feed into an AI-driven SDLC
- Facilitate Scrum ceremonies, backlog management, and actively engage in stakeholder management across the business and development organizations
- Support decision-making by providing insights in the form of operational or management reports and performing ad-hoc analysis of custody related data
- Conduct User Acceptance Testing (UAT) for system integrations and new product features, working closely with IT Infrastructure and Business Operations
- In case of incidents, troubleshoot and resolve issues together with our infrastructure and software development teams
- Ensure completeness of business documentation

Risk Management, Audit & Controls:

- Participate in regular risk call updates and coordinate follow-up actions
- Drive and contribute to risk initiatives and related improvement programs
- Report operational or system incidents to the Risk function when required
- Perform and monitor operational and system controls related to Custody, maintain documentation and evidence to ensure compliance with internal policies and regulatory requirements and audits

Operations Support:

- Act as a key point of contact for the Custody department, supporting internal teams with questions about procedures, responsibilities, and internal tools
- Manage our internal user groups in cases of application related questions, troubleshooting or bug management, as well as internal education on new features

What you bring along?

- You are excited about crypto, and you are a self-driven, open-minded personality with strong analytical skills to recognize and solve problems efficiently
- A degree in Finance, Economics, Business Information Technology, Computer Science, or another subject that is related to the nature of this role
- Experience with external and internal audits and related standards such as ISAE 3402, SOC2, DORA, ISO 27001 and similar
- Solid knowledge about crypto currencies, blockchain technologies, cryptography, cybersecurity, risk management, and adversarial thinking and willing to go further down the rabbit hole
- Some experience with self-custody and knowledge how seeds, private keys and wallets work. Being a crypto OG is a plus
- Experience in the Swiss financial services industry and certifications in the areas of scrum, project management, business analysis or requirements engineering are a plus

- Profound stakeholder management skills with a proven ability to partner effectively with others in challenging circumstances
- Excellent languages skills in English and optionally German

What we offer

- **Expertise:** Work with crypto native experts
- **Culture:** Positive and supportive team culture that relies on common goals, ambitions and values
- **Activities:** Regular team events and activities
- **Ownership:** High level of autonomy and responsibility
- **Workation:** Enjoy the flexibility of working across designated EU countries, with up to 20 days a year to combine work and travel
- **Sport:** Multisport card
- **Home Office**

Apply now