

Bitcoin Suisse is the Swiss crypto-native pioneer and trusted gateway to crypto asset investing. As the leading crypto financial service provider in Switzerland, we operate across the most relevant crypto exchanges and provide brokerage, custody, staking and other crypto-related services at the forefront of technical innovation. We are as dedicated to our clients as we are passionate about cryptocurrencies and the underlying blockchain technology. We make things happen and have helped to shape the crypto and blockchain ecosystem in Switzerland as a driving force in the development of the 'Crypto Valley'. Bitcoin Suisse is headquartered in Zug with offices in Copenhagen, Vaduz and Bratislava and targets (ultra-) high-net-worth private individuals and institutional clients.

Product Owner / Staking Specialist

You will have the following responsibilities

Research & product

- Research, test and assess new blockchains, functionalities and staking opportunities from a technical, business and product angle in collaboration with different stakeholder teams
- Explore different sources of yield, including DeFi and other yield-generating products
- Track major protocol changes and coordinate the resulting updates to internal systems
- Benchmark the staking product against indices and competitors; decide on adding or sunseting protocols
- Stay up to date with the industry through crypto projects and conferences

Business analysis & projects

- Gather requirements and write PBIs acceptance criteria for the internal staking platform, test and validate newly implemented features
- Maintain process documentation using BPMN, automate business processes for the Business Operations team
- Manage staking-related projects and coordinate new staking product launches
- Act as the bridge between business and technical teams (development, infrastructure), translating business needs into clear specifications
- Participate in New Business Activity meetings and provide staking-related input on potential new business

Technical, automation & AI

- Write Python scripts or any other programming language to extract data from various APIs and build automations using Power Query
- Create and maintain Power BI reports
- Leverage AI and agentic tools across software development, research and documentation
- Monitor the staking infrastructure (nodes, payouts, validators, rewards APIs, etc.) and resolve issues; second-level validator monitoring

Operations & stakeholder support

- Provide 3rd-level support to Client Management and technical support to Business Operations teams
- Manage external infrastructure and data providers: contracts, migrations, invoices and support cases
- Advise other teams on staking-related topics and deliver staking-related data

Risk, governance & compliance

- Manage risk controls with periodic tests and maintain business continuity plans
- Maintain staking policies, track incidents and follow up with responsible teams
- Review and approve staking-related infrastructure changes
- Co-create staking contracts and annexes

What you bring along

- Solid understanding of cryptocurrencies, layer-2s, and blockchain infrastructure including nodes and validators
- Good understanding of staking and the broader crypto and DeFi yield ecosystem
- Proven business-analysis skills: requirements gathering, writing user stories/PBIs acceptance criteria, process modelling (BPMN) and UAT
- Strong Python skills or any other programming language for data extraction and automation
- Proficiency with Power BI (DAX), advanced Excel and Power Query skills
- Hands-on experience using AI and agentic tools for business analysis, research and documentation
- An analytical, hands-on mindset and the ability to translate business needs into technical solutions
- Experience with operational risk, business continuity and compliance processes (a plus)
- Good communication skills
- A self-starter who can manage multiple projects and work across teams (Operations, Legal, Compliance, Investment)
- Fluent English; German is an advantage

What we offer

- **Expertise:** Work with crypto native experts
- **Culture:** Positive and supportive team culture that relies on common goals, ambitions and values
- **Activities:** Regular team events and activities
- **Ownership:** High level of autonomy and responsibility
- **Crypto Salary:** Option to get a part of your salary in Bitcoin and/or Ether
- **Fitness:** Sport over lunch activities
- **Location:** Office location in crypto valley right next to the train station of Zug
- **Workation:** Enjoy the flexibility of working across designated EU countries, with up to 10 days a year to combine work and travel

Please note that for this position, only direct applications with a valid working permit for Switzerland will be considered.

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