

Bitcoin Suisse is the Swiss crypto-native pioneer and trusted gateway to crypto asset investing. As the leading crypto financial service provider in Switzerland, we operate across the most relevant crypto exchanges and provide brokerage, custody, staking and other crypto-related services at the forefront of technical innovation. We are as dedicated to our clients as we are passionate about cryptocurrencies and the underlying blockchain technology. We make things happen and have helped to shape the crypto and blockchain ecosystem in Switzerland as a driving force in the development of the 'Crypto Valley'. Bitcoin Suisse is headquartered in Zug with offices in Copenhagen, Vaduz and Bratislava and targets (ultra-) high-net-worth private individuals and institutional clients.

Custody Product Owner and Business Analyst

About the role

You are into crypto currencies, you have your own wallet, and you are fascinated by crypto financial services built on decentralized infrastructure? If so, then this is the opportunity to turn your hobby into a profession and help shape the crypto products of the future.

As a custody product owner and business analyst, you will be responsible for various crypto custody products and related systems holding crypto assets worth multiple billions of Swiss Francs. You will be defining requirements and working closely with several IT teams during all phases of the product lifecycles. Since custody represents the foundation for other services such as staking and trading, you will align your roadmap with many other stakeholders including business leads, risk, compliance, and legal teams. Furthermore, you will regularly analyze, track, and present custody business performance indicators.

You will have the following responsibilities

- Stay up-to-date and engaged with the crypto community with respect to new projects, protocols, tokens, and custody trends and evaluate how they influence our custody products
- Dissect high-level business needs from stakeholders into roadmap epics and requirements, thereby making use of requirement engineering techniques such as prototyping, design sprints, process flow diagrams, user story mapping, writing of acceptance criteria or test cases
- Work closely with IT development in scrum teams to deliver new features and services
- Ensure completeness of business documentation
- Work with the custody and business operations teams to define business processes as well as troubleshoot and resolve operational issues
- Drive risk management and business continuation activities in collaboration with the risk team
- Regularly process and analyze custody business KPIs and disseminate results to stakeholders
- Evaluate, assess, and propose setups for new projects or tokens to enable secure custody, deposits, withdrawals, staking, or interactions with smart contracts. This involves hands-on testing of hardware or software wallets, dApps, staking protocols etc.
- Support relationship managers and clients with all crypto and custody related questions

What you bring along?

- You are excited about crypto, and you are a self-driven, open-minded personality with strong analytical skills to recognize and solve problems efficiently
- A degree in Finance, Economics, Business Information Technology, Computer Science, or another subject that is related to the nature of this role
- Solid knowledge about crypto currencies, blockchain technologies, cryptography, cybersecurity, risk management, and adversarial thinking and willing to go further down the rabbit hole
- Some experience with self-custody and knowledge how seeds, private keys and wallets work. Being a crypto OG is a plus
- Experience in the Swiss financial services industry and certifications in the areas of scrum, project management, business analysis or requirements engineering are a plus
- Profound stakeholder management skills with a proven ability to partner effectively with others in challenging circumstances

- Excellent languages skills in English and optionally German

What we offer

- **Expertise:** Work with crypto native experts
- **Culture:** Positive and supportive team culture that relies on common goals, ambitions and values
- **Activities:** Regular team events and activities
- **Ownership:** High level of autonomy and responsibility
- **Crypto Salary:** Option to get a part of your salary in Bitcoin and/or Ether
- **Fitness:** Sport over lunch activities
- **Location:** Office location in crypto valley right next to the train station of Zug

Please note that for this position, only direct applications with a valid working permit for Switzerland will be considered.

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